



E-Commerce Warranty – 1 Year Minimum – Parts Only

Products purchased from the internet, including Authorized Pentair Online Resellers, receive a **one-year parts only** warranty from the date of purchase.

The exceptions are the following:

- IntelliChlor® Salt Chlorine Generator cells and IntelliFlo® SVRS Variable Speed Pumps receive a two (2)-year parts only warranty.

These products are not eligible for the three-year bundle warranty.

Standard In-Store Warranty – 1 Year Minimum

Inground products purchased from a **retail store (brick & mortar), pool builder, or pool service company** receive a **minimum of one-year parts and labor** warranty when professionally installed.

See product warranties section below for standard warranty coverage duration by product, professional installation exceptions, and labor exclusions.

Product requiring professional installation but not professionally installed receives a **one-year parts-only** warranty.

Three-Year Bundle Warranty Program (In-Store Only)

Installation of qualifying bundled equipment extends your standard warranty to **three years for all qualifying Pentair products** on the same installation. The more Pentair, the more coverage.

Qualifying bundled equipment is defined as purchases and qualified installations of a **Pump, Filter,** and at least one additional eligible product. Eligible additional products include the following:

- **Heaters, Heat Pumps, Automation Control Systems, Cleaners, Booster Pumps, Lighting, Salt Chlorine Generators, and UV Systems.**

Three-year bundle warranty includes **parts and labor** coverage.

- **TradeGrade products** are intended to be exclusive to retail stores (brick & mortar), pool builders, or pool service companies. Inground TradeGrade products are backed by full **parts and labor** coverage. [View the list of TradeGrade Products.](#)

- **Consumable items contain a one (1) year warranty, regardless of bundle warranty, and include but are not limited to the following:** o-rings, seals, gaskets, cartridge elements, D.E. grids and cartridges, external valves, pump mechanical seals, light bulbs, UV lamps, pH and ORP probes, cleaner hoses, bags, tires, and tracks.
- **Professional Installation not required for:** IntelliChlor® (w/o Power Center), iChlor® (w/o Power Center), Cleaners, Maintenance Equipment, Replacement Parts, and Above Ground Systems. All other products require professional installation.
- ***Professional Installation** – Defined as product installation by a qualified professional who charges a fee for their services, and possesses a business license, and/or contractor's license. Common examples of a “qualified professional” include: Swimming Pool, Home Repair or Landscape Professional; Plumber or Electrician; General Contractor; Heating and Air Conditioning Specialist.

Exceptions that may result in denial of a warranty claim:

- Damage caused by careless handling, improper repackaging, or shipping.
- Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
- Damage caused by failure to install products as specified in the owner's manual.
- Damage due to unauthorized product modifications or failure to use Pentair original replacement parts.
- Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
- Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
- Damage caused by water freezing inside the product.
- Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair.

[Pentair Warranty Link](#)